1) **How to activate quick reservations to have them available in the box?**

From the section: Programming>Occupation>Panel Configuration>Types of reservations that allow you to create > enable the quick reservation option.

2) **How can you define the rate for the outdoor track with light or without light depending on the time? Can the user choose it?**

If there is any Lighting Policy created (System> Courts> Lighting Policies) the reservation rates that have an applied light price will be calculated at the time of activation of the Policy; this will be valid for the tracks that have that Policy applied (it is applied in the Court tab, System> Courts> Courts).

3) Is there any way for the client to put the number of players that are going to be when booking through the app?

It depends on the Modality created for the reservation fee; If in the Web reservation box the user is allowed to select, for example, between Double Modality with 4 players and Single with 2, he will be able to choose between a reservation for 4 or for 2. The client will not be able to choose a modality that he has not previously created.

4) Good morning, is there a way to integrate our club's reservations into Google Calendar?

No, this functionality is not available.

5) Hello good morning, to get to the configuration box where you are, how can you access it?

I understand that you mean the box where the FIXED TIMETABLES are defined. SYSTEM Menu>Courts>Schedule for resource use.

6) Wouldn't it make more sense to leave the internal tables free to reserve without restrictions, even if you restrict the hours for public clients (web/app)?

You can do it as you see fit. I give you the tools to be able to manage fixed schedules. If you do not want to put fixed schedules on your internal grid, do not activate them. Activate only WEB boxes for customers. Both options are correct. Remember that later you adapt it to your needs.

7) Where can I define customer groups to be able to restrict conditions for each group? For example teams, minors, competition, etc.

From the clients menu.

https://tpcsoft.freshdesk.com/en/support/solutions/articles/17000010532-how-do-we-create-different-types-of-clients-and-groups-

https://tpcsoft.freshdesk.com/en/support/solutions/articles/17000014801-how-do-i-add-a-customer-to-a-group-so-i-can-apply-a-discount-on-the-prices-

8) Once the booking voucher has been created in Matchpoint, I would like to know how the client can buy said voucher on the web.

 From the rate itself it has to be visible on the web. Then in the top menu SYSTEM>CONFIG. SYSTEM> WEB/APP you have a tab that indicates Web Page. In which you have the option to allow "Users can buy bonuses" through a check.

9) Can several reservation policies be assigned to the same court?

Within a court you can only put one reservation policy, but it can have several conditions. You could also add another for those who have an active subscription that allows reservations with more than 15 days view since the rest can only 7 days view.

10) How could a subscriber, who has monthly hours, (or a person with an hour bonus) book a track without paying for it beforehand?

If you have a use voucher, you will have to make the payment through said voucher discounting its use.

11) In our case, Court 1 for example, some days it has school, others it doesn't, and therefore, we would need to be able to define that Court 1 behaves one way on Monday and another on Tuesday... Is it possible?

In the schedules you can define the different schedules for each day of the week from MONDAY TO SUNDAY, according to your needs. Remember that this is so that the client can only book ONLINE at the times indicated. You can also have schools at the time you want, this does not have to coincide.

12) We have wallet recharges, and when we collect from them we charge with balance. Today you mentioned giving it to collect with Voucher.

Can you generate, in addition to the wallet, any other to charge him for the cafeteria, for example?

As mentioned, you can use wallet balance recharges or usage bonuses (reservations, private classes, activities, access)